



Upper North Island
PO Box 44 053, Pt Chevalier, Auckland 1246, New Zealand
Building 51, Entry 3, UNITEC, Carrington Road, Mt Albert, Auckland
T (09) 815 3232 • F (09) 815 3230 • www.talklink.org.nz

# **Enabling Occupation with Assistive Technology**

Otago Polytechnic - July / August 2021

#### Who we are

TalkLink Trust - Wahanga Tū Kōrero

- Assistive Technology Service provider
- o Charitable Trust, established 1991.
- Services throughout New Zealand.
- National Service Provider for Ministry of Health and ACC

#### What we do

### Linking you with the right technology

To enable all people with communication impairments to interact and participate to their full potential.

We work with individuals of all ages who, due to a disability, have difficulties with speaking, writing, learning and controlling their environment.

TalkLink help to provide a voice and access to the environment to individuals who otherwise may not be able to participate in occupation.

# **Specialist Service providing**

- Assessment
- Equipment Trial
- Training
- Workshops
- o Repair and maintenance.

# What is Assistive Technology

"any item, piece of equipment or product that is used to increase or improve functional capabilities of people with disabilities" (Cook & Hussey)

"A system of low tech, & high tech tools and strategies which match a person's needs, abilities, environments and tasks" (Joy Zabala)

Tools, Devices, Strategies: making occupation possible Facilitating independence, access and participation

For someone who has complex access needs, assistive technology can provide more than just ease of access, but also a means to learn, work, communicate and participate in the world around them.

Technology developments provide accessibility, universal design, more cost effective solutions

#### **Assessment Process**

# **Evaluation: using SETT Framework developed by Joy Zabala**

SETT Framework: In order to develop an appropriate system of assistive technology devices and services, teams must first gather:

- information about the Student/client
- o information about the Environments in which the student/client spend their time
- o information about the <u>Tasks</u> that are required for the student/client to be active participants in the teaching/learning processes that lead to educational success

Only once the above is established should we start to consider....

### the Tools

- o Brainstorm potential tools to address identified needs
- o Devices, services and strategies needed to help the individual succeed
- Consider likelihood of progress toward goals without any AT
- Select promising tools and develop implementation plan
- o Collect data on effectiveness and revise AT support plan as appropriate

# **Assistive Technology Solutions**

### Adapting/compensating strategies in environment

Exploring solutions you could potentially consider

# Tools, Devices and Strategies: Low-Mid-High Tech Continuum

### **Positioning**

Hardware options

Setup of equipment

Dynamic or static supports / mounting

Ergonomic equipment tools

Adjustable tables/chairs - comfort and stability

# **Operating System adjustments**

Keyboard and mouse options

Built in Accessibility settings

Automating tasks

Adjusting layout

### **Navigation alternatives**

Trackballs

Track pads

Head tracking

Eye Gaze

Switch scanning

Styli

Voice control

### **Keyboard alternatives**

Wireless Keyboards

Large keys

Key guards

On-screen keyboards

High contrast or labels for keyboard

Refreshable Braille Keyboards

### **Typing supports**

Planning and mind mapping Smart Pens

Digital recorders

Tactile key indicators

Word completion/prediction software

Speech to text/speech recognition

# Alternative output / reading support

Large Print and Braille

Digital Readers/Book players

Masking / Layout adjustments

Magnifiers

Text to Speech Reading Software

Scanning with Optical Character Recognition

Integrating devices

### **Environmental Control Units (ECU)**

Control interface that enables people to control various devices in their environment independently Basic options (like Alexa) to more complex full home modifications.

- Lights
- Electrical Appliances
- Heating/Cooling Systems

# **Augmentative and Alternative Communication (AAC)**

Face to Face Communication & Social Participation:

**Low-Tech Picture Boards** 

Dynamic Display dedicated systems

Software with Communication Boards

Apps on mobile devices

#### Importance of Access

A key component to the OT role with implementing successful assistive technology is establishing the most effective mode of access

### Importance of support and training

Scaffolding learning and developing competencies for the individual

### The Balancing Act

"Students with motor deficits have a very different task in front of them whenever they have to move. Often these students have to focus very hard on the actual motor task of basic things such as keeping their balance, reaching out to touch something, or moving the mouse to a computer. These activities are not automatic and when the student is focused on these basic tasks, there may not be much attention left for other things such as following a conversation or thinking about the cognitive task at hand (i.e. math facts)." Therefore "when the cognitive load is high the motor load should be low and vice versa." (Dale Gardener-Fox, 2004)

# Why Assistive Technology

It enables occupation

- Provides independence
- Enhances performance
- o Promotes self esteem
- Improves quality of life
- Increases productivity